

including protective measures, such as penetration testing or targeted audits to deter state-of-the-art attacks depending on the technological features of the solution.

Technology Choices and Practical Limitations

With regard to the availability of a digital travel document, it is important to address concerns about accessing the document when the battery is low, or worse, when the phone is broken or lost, and the document needs to be securely transferred to a new device. Close attention must also be paid to the choice of technology. If for instance, Near Field Communication technology is chosen, it should guarantee not only **confidentiality, integrity and availability** of information, but also **interoperability** across different smartphones. The concern of interoperability extends to the use of digital travel documents across Member States. In line with the EU Digital Wallet proposal, Member States should ensure that their solutions are recognised by all other Member States, so that the citizens do not encounter any unnecessary delays at border crossing or other inconveniences.

A Solution for Every European Citizen

The use of digital travel documents should be **an easy option** for every European citizen, with particular care to availability to vulnerable groups and minorities based on their specific

needs. Although digital transformation is a key pillar of the EU, there are still citizens who struggle to fully embrace it in their daily lives. Accessibility and affordability of the solution need to be carefully addressed and become part of the digital design lifecycle to ensure that relevant social groups are part of the design phase.

Sopra Steria contributes with ideas and considerations to help shape this initiative in the best way for European citizens and draw the attention to potential privacy and security aspects. We strongly support the digital travel document initiative as it brings value to the lives of citizens. Security and data protection will ensure that the digital travel document serves its purpose efficiently and **ignites trust in European citizens to succeed in this digital leap.**

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